

EAR, NOSE AND THROAT ASSOCIATES OF CHESTER COUNTY

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VEMP INSTRUCTIONS

Appointment is at the **Exton** office. Date/Time _____
Proceed directly to the **Audiology** waiting area.

Please follow these instructions. Failure to do so could result in cancellation.

1. **CONTINUE TO TAKE YOUR MEDICATIONS** as prescribed.
2. **Remember your referral** if your insurance carrier requires one. If any portion of this test is not covered by your insurance or a copay is due, you will receive a balance bill from our Billing Department.
3. **Please arrive on time.** Patients arriving more than 15 minutes late will be rescheduled.

VEMP stands for “vestibular evoked myogenic potential.” This study takes approximately 45 minutes and evaluates a different function of the vestibular/auditory system not tested by the VNG or ABR tests. The balance part of the inner ear is stimulated through loud clicking sounds and is measured through recording electrodes placed on the patient’s neck. The patient lies on a table and is asked to contract a muscle in the neck by lifting and turning his/her head. The audiologist measures each side separately.

Payment and Cancellation Policy

*****Important:** If you are unable to make your scheduled appointment, please give us at least 48 hours notice. Due to the time required for this testing, we find it necessary to charge \$75 for patients who cancel with less than 48 hours notice or who fail to show up for their scheduled appointment. Patients arriving more than 15 minutes late will be rescheduled. Cancellation of two appointments without adequate notice or failure to show up will result in the above charges. The outstanding fees will need to be prepaid by the patient prior to testing.

Contact the Audiology Department with questions or to cancel. The Audiology Department can be reached via the administrative assistant, Lori Garfinkle, at (610) 363-2532, ext. 117. She is available Monday-Friday, 8:15 AM – 4 PM.